Communication and Events Officer

IECD Vietnam

Ho Chi Minh, Vietnam

CONTEXT

The European Institute of Cooperation and Development (IECD) is a French international solidarity organization that implements 45 development projects in Sub-Saharan Africa, the Indian Ocean, Middle East & amp; North Africa and South East Asia. Since its creation in 1988, IECD has developed recognized expertise in four key areas: Education, Vocational Training and Youth Employability, Support to Small Enterprises and Healthcare.

More information on <u>www.iecd.org</u>

IECD has been acting in Vietnam since 2010, in the fields of entrepreneurship and vocational training. 4 projects are currently implemented in Vietnam:

- The Support to Micro and Small Enterprises project
- The French Bakery School, a bakery vocational training center in Ho Chi Minh City
- The Seeds of Hope electricity and vehicle maintenance training project
- The Association of Southeast Asian Social Enterprises for Training in Hospitality & Catering – ASSET-H&C

More information on <u>www.iecd.org.vn</u>

MISSION

Under the supervision of Country Representative, the Communication and Events Officer will support the NGO's internal and external communication. He/she will mainly focus on following missions:

1. Communication

1.1. Digital communication

- Manage the websites of IECD Vietnam and its projects, publishing news and updating it periodically.
- Plan, create and edit high quality content to maintain an active social media presence across a range of different social media platforms and for digital newsletters
- Plan and coordinate the creation of multi-media communications materials
- Disseminate key publications, including through other organizations

1.2. Printed communication

- Plan, create, edit, and update periodically high-quality material such as brochures, flyers, presentations, banners, publications, etc.
- When necessary, participate in report writing

1.3. Monitoring and strategy

- Tracking, measure, and report on the effectiveness of the communication channels of IECD Vietnam and its projects
- Maintain records of media coverage
- Analyse information collected and contribute to the communication strategy with new ideas, initiatives or areas for improvement
- Seek new opportunities to enhance the visibility of the NGO

1.4. Other tasks

- When necessary coordinate with service providers (photographs, video makers, web designers, printer, graphic designer, translator, etc.)
- Ensure consistency across all projects internal and external communications
- Create and update contact databases
- Coordinate with third parties (partners, ASSET-H&C members, etc.) on communication related matters.

2. Events

- Participate in the planning of events
- Promote the events through a variety of channels
- Assists with logistics and coordinate with service providers (hotels, caterers, printer for backdrops, etc.)
- Represent the network at events if appropriate

EXPECTED PROFILE

Skills and qualities expected:

- Excellent written and oral communication skills in English and Vietnamese, with demonstrated experience in writing for the web and day-to-day running of social media accounts
- Experience in producing digital communications campaigns
- Strong editorial skills, with experience of editing content for digital and non-digital communication
- Experience in organizing events
- Proficiency with Word, Excel, PowerPoint
- Knowledge of graphic and web design would be an asset.
- Autonomy and good organizational skills
- Ability to work under pressure and to maintain deadlines
- Critical thinking skills and ability to exercise good judgement and solve problems quickly and effectively
- Good interpersonal skills
- Ability to work in a multicultural environment

Education: bachelor's degree preferably in Communications, MICE or related field

Experience: A minimum of two years experience in similar role, preferably in NGO context. Experience with social network management

CONDITIONS

Location: Ho Chi Minh City

Salary: according to profile and work experience

Start: as soon as possible

CONTACT

Send your resume & cover letter in English to Ms Thi Thuy Van Hardiville: ttv.hardiville@iecd.org

Please precise ref: 2020_02_Communication Officer