



**EMPLOYMENT OPPORTUNITY
WITH AN INTERNATIONAL NON-GOVERNMENT ORGANIZATION (INGO)**

Population Services International (PSI) is a leading global health organization with programs targeting malaria, child survival, HIV and reproductive health. Working in partnership within the public and private sectors, and harnessing the power of the markets, PSI provides life-saving products, clinical services and behavior change communications that empower the world's most vulnerable populations to lead healthier lives. PSI has programs in 67 countries. For more information, please visit www.psi.org

PSI currently seeks a talented and motivated individual for the full-time position described below, to join our dynamic and result-focused team in **Hanoi**:

Job Title: HEALTH SERVICES MANAGER

Report to: Country Director

Job purposes: The Health Services Manager (HS Manager) is responsible for planning, managing and expanding all aspects of PSI/Vietnam's efforts to build private sector provider capacity to meet national service delivery and *Good health, Great life* franchise standards across multiple health areas including maternal and child nutrition, tuberculosis, hypertension, hygiene and hepatitis C. The HS Manager oversees the selection, training, monitoring and promotion of Good health, Great life private doctors in multiple provinces, to build long-lasting improvements in the private sector's capacity to contribute to Vietnam's public health and non-communicable disease challenges.

Major duties:

- Map, screen and identify private providers who meet minimum criteria to join the *Good health, Great life* franchise, including accessibility to low-income and marginalized communities
- Develop training materials and co-facilitate trainings to improve adherence to national quality service delivery standards for maternal and child nutrition, tuberculosis detection, hygiene, hepatitis C management, hypertension management and other services to be identified. Develop service delivery protocols or identify appropriate, existing protocols to be adapted for use by franchisees.
- Develop practical provider tools to improve compliance with service delivery & franchise standards. Collaborate with PSI's marketing department to develop evidence-based behavior change communications campaigns to motivate health-seeking behaviors and promote Good health, Great life franchisees as a source of trustworthy and reliable care
- Analyze monitoring & evaluation data to track social franchising results, inform broader national health system development efforts and guide ongoing implementation efforts
- Coordinate closely with national and provincial partners to ensure that social franchising activities comply with Vietnamese legal and medical guidelines, and respond to local priorities. Provide regular updates to key MOH counterparts at both national and provincial levels regarding social franchising results and lessons.
- Monitor expenditure against approved budgets & develop quality reports for funders and partners.
- Represent PSI social franchising experience, results and lessons with national and international stakeholders & contribute to fundraising efforts to expand support for private sector contributions to Vietnam's unmet health needs.

Selection criteria

- Medical doctor training. Masters degree in public health or related field
- 5 years working experience in public health, and at least 2 years experience practicing as a medical doctor
- Knowledgeable regarding at least 2 of the following health areas: nutrition, tuberculosis control, hepatitis, water/sanitation/hygiene and hypertension
- Experience working with central MOH agencies such as VAMS, NIN, VAAC preferable
- Excellent English written and oral communication skills

A competitive remuneration package will be offered to the successful candidate

Interested candidates are requested to submit detailed curriculum vitae (CV) with a letter of interest indicating the position you are applying for as well as copies of relevant certificates/degrees **no later than 5:00pm on 13 March 2013** to **HR Department, PSI Vietnam; Address: 4th Floor, Side B, TOSERCO Building, 273 Kim Ma, Ba Dinh, Hanoi; Email: hr@psi.org.vn or fax: (04)3944 6323; Only short-listed candidates will be contacted for interviews. Please do not contact via telephone. Dossier will not be returned**